

# **THA HIN Newsletter**

July 26, 2018

#### THA HIN News

Hello to all THA HIN contacts! We hope each of you are enjoying the summer and staying cool!

As we continue with our new biannual newsletter, our goal is to keep you updated on any changes to data programs here at THA. Please contact Larissa Lee at <a href="Mileo@tha.com">MIleo@tha.com</a> if there are specific items related to the data reporting processes that would benefit you to see in the regular publication of the THA HIN News.

The THA HIN staff will continue to send timely correspondence related to any changes that are coming and items that you need to be aware of related to the discharge data submission processes.

Thank you for all you do to keep up with the THA-HIN deadlines to meet state mandated reporting requirements!

#### **Quick Links:**

RDDS-submit data

THA-HIN.com

THA.com

<u>THA Data Release</u> <u>Policy</u>

## What's New (since the last newsletter in January)

### 2018 HDDS Manual Released



In February 2018, you received notification of the release of the 2018 HDDS User Manual. You can access this manual by visiting <a href="https://doi.org/10.1007/jhan.2016/">THA-HIN.com</a>. You may also access the manual upon logging into the RDDS website.

Hospital Discharge Data System User Manual

You will find a historical summary of changes to this manual beginning on page 7.

Contact Nora Sewell, <u>nsewell@tha.com</u> / 615-401-7426 or Larissa Lee, <u>llee@tha.com</u> / 615-401-7464 if you have questions.

### **New Profession Codes**



STATE OF TENNESSEE
DEPARTMENT OF HEALTH

May 25, 2018

To: All Hospitals Licensed by the State of Tennessee

Re: New Additional Profession Codes - Therapist

On May 25, 2018, the Tennessee Department of Health (TDH) emailed a letter to all licensed hospitals listing four added profession codes that can be used when reporting provider license numbers. The new profession codes are as follows:

- 1. OT Occupational Therapy
- 2. PT Physical Therapy
- 3. ST Speech Therapy
- 4. MT Miscellaneous Therapy

The codes above, just like the current codes, are to be used in the first part of the providers Tennessee state license number. The first part is the two-character profession code. Data format locations of the profession code are as follows:

Field Number	umber Field Name	
242	Attending Provider Name and Identifiers	1946-1947
245	Operating Physician Name and Identifiers	1971-1972
248	Other Provider Name and Identifiers 1 1996-1	
251	Other Provider Name and Identifiers2	2021-2022

The new profession code usage was effective immediately upon receipt of notification from TDH in May 2018.

Contact Nora Sewell,  $\underline{nsewell@tha.com}$  / 615-401-7426 or Larissa Lee,  $\underline{llee@tha.com}$  / 615-401-7464 if you have questions.

# Discharge Data Reporting Requirements for Psychiatric Hospitals



State of Tennessee

PUBLIC CHAPTER NO. 618

SENATE BILL NO. 1776

By Crowe

Substituted for: House Bill No. 1678

By Gant, Casada, Travis, Cameron Sexton

AN ACT to amend Tennessee Code Annotated, Section 68-1-108, relative to reports of claims data by licensed hospitals. Legislation passed this year by the Tennessee General Assembly adds new discharge data reporting requirements to facilities licensed under Title 33 as psychiatric hospitals. These hospitals are now required to report all inpatient and outpatient UB-04 claims data to the Tennessee Department of Health (TDH). Psychiatric hospitals that are members

of the Tennessee Hospital Association (THA) will report their discharge claims data directly to THAs Remote Discharge Data System (RDDS).

The law requiring this new reporting is effective July 1, 2018 (Q3-18). The data is submitted on a quarterly basis and the first reporting deadline for these facilities is November 29, 2018.

THA HIN staff is currently in contact with all THA member licensed psychiatric hospitals to complete the onboarding processes.

If you have any questions related to this law, please contact Larissa Lee, llee@tha.com / 615-401-7464.

# Improving the Quality of the HIN Data

# Contact Information:

Bryan Metzger, Sr. VP Information Services <u>bmetzger@tha.com</u>

Larissa Lee, Director HIN llee@tha.com

Nora Sewell, HIN Data Analyst nsewell@tha.com Your Data. Your Solution. Currently, the Tennessee Department of Health (TDH) allows up to a 2% fatal error rate on inpatient and outpatient data that you submit quarterly. While all facilities meet this threshold each quarter as part of the state rules, the Tennessee Hospital Association Health Information Network (THA HIN) strives to continuously improve the quality of your data.

THA analyzed the statewide 2017 discharge data and found an overall fatal error rate of 1.26%. This is remarkable and we appreciate your continuous efforts to keep the data below the allowable threshold! The 1.26% fatal error rate for 2017 consists of more than 60,000 fatal errors in both inpatient and outpatient.

The THA HIN staff drilled into the fatal errors and identified the top five which contributed to 42% of the total fatal errors. The top five fatal errors identified were:

- 1. OP Revenue code requires CPT/HCPCS
- 2. CPT/HCPCS is invalid
- 3. State is invalid for zip code
- 4. Individual charges do not add up to the total charges
- 5. Attending physician professional code and TN license number are in an invalid format

We have identified and worked with hospitals that had the highest occurrence of these fatal errors in each of the five fatal error categories listed above. We will continue to work with these hospitals and others as we dive deeper into the fatal errors and proceed to target other concerning areas.

#### What can you do as a THA HIN member hospital?

<u>Please remember</u> to check your verification, edit summary and edit detail reports in the Remote Discharge Data System (RDDS) with each quarterly submission. If your fatal error rate is not zero, we ask that you identify the fatal errors that have the highest occurrence within your facility and seek to improve the overall quality of your data.

If you would like assistance in identifying areas of concern in your quarterly discharge data, please contact Nora Sewell, <a href="mailto:nsewell@tha.com">nsewell@tha.com</a> / 615-401-7426 or Larissa Lee, <a href="mailto:llee@tha.com">llee@tha.com</a> / 615-401-7464.

# **Tidbits**

### **Data Submission Schedule**

Tennessee Hospital Association Health Information Network (THA HIN) members are required to submit inpatient and outpatient discharge claims data on a quarterly basis as per the state law, TCA 68-1-108, set by the TN Department of Health (TDH). Every licensed Tennessee hospital must submit data to the THA HIN Remote Discharge Data System (RDDS) per the following schedule:

Ouarter	Time Span	Submission Deadline
Qual tel	Tillie Spall	Subinission Deadine

Q1	Jan 1 - Mar 31	May 30
Q2	Apr 1 - Jun 30	August 29
Q3	Jul 1 - Sept 30	November 29
Q4	Oct 1 - Dec 31	March 1

If you are unable to meet a submission deadline, you must contact Nora Sewell, <a href="mailto:nsewell@tha.com">nsewell@tha.com</a> or 615-401-7426, prior to the deadline. Nora will assist you in requesting an extension approval through the TDH. Approvals are only granted by the TDH, not the THA HIN.

Failure to upload your quarterly discharge data to the RDDS by the submission deadlines outlined above, or failure to seek extension approval will place your facility at risk for penalization through the TDH as defined in the law, TCA 68-1-108.

## **Hospital Staff Changes**

The Tennessee Hospital Association (THA) maintains an internal database of key contacts at each THA member hospital. Among this group of contacts includes two roles important to the THA Health Information Network (HIN), a HIN policy contact (required) and a HIN technical contact (not required but encouraged). It is important to keep this information updated and accurate at all times. If you have a change in these roles within your hospital, please contact Nora Sewell immediately, nsewell@tha.com or 615-401-7426.

# Tennessee Hospital Association Health Information Network Remote Discharge Data System (THA HIN RDDS)

If you have a role change within your facility for the HIN policy contact or the HIN technical contact, Nora will remove the inactive users from the THA HIN RDDS. She will also add the new staff member and educate them in using the THA HIN RDDS. If you have an additional staff member that will be responsible for reviewing and/or submitting your hospitals discharge claims data, you may also request access to THA HIN RDDS by visiting the RDDS website and choosing the "Request a Password" link at the bottom of the page. This completed request form will alert the THA HIN staff.

## RDDS

### Other THA HIN Data Products/Services

#### THA HIN Custom Databases and Reports

Whether you need all-payer data for the entire state or only a custom report for your facility or market, we've got you covered. THA HIN members have access to comprehensive inpatient and outpatient (am/surg, ED, observation and diagnostic services) databases priced at multiple levels. For more details, view the <a href="https://doi.org/10.1001/journal.org/">THA HIN Statewide Database Order Form</a> or visit the THA HIN <a href="https://doi.org/">website</a>.

For further information, please contact Larissa Lee, <u>llee@tha.com</u> or 615-401-7464.

# THA HIN Newsletters:

Newsletters can be located on THA-HIN.com under the "Newsletters" tab.

#### THA MarketIQ



THA MarketIQ puts comprehensive healthcare market share, trending and utilization data at your fingertips. Designed exclusively for THA members, MarketIQ provides more than 90

report templates that you can customize "on the fly" to analyze both inpatient and outpatient markets. An intuitive Report Wizard guides you through the process, letting you quickly produce ready-to-use reports based on your selections.

If you are a THA HIN member and would like more information on establishing a new user account, please contact Sarah Cooley at <a href="mailto:scooley@tha.com">scooley@tha.com</a> or call 1-866-284-2446.

### ConnecTN - Admission, Discharge, Transfer (ADT) Data



The Tennessee Hospital Association (THA) has expanded its Health Information Network (HIN) to provide an Event Notification Service (ENS) to

hospitals across the state. ENS offers the opportunity for hospitals to engage in better overall care coordination, reduce hospital admissions and ensure proper follow-up care is received for their patients.

Per the THA Board of Directors, participation in the THA ADT service, ConnecTN, is a mandatory requirement for THA member hospitals. Over 112 THA member hospitals have already successfully implemented this program.

**HOW TO GET STARTED:** If your hospital has not successfully completed the onboarding of the THA ADT program, click <u>HERE</u> to view the ADT Overview information on the ConnecTN website. Scroll to the bottom of the page to find the steps to get started!

For further inquiries, please contact Bryan Metzger, Senior Vice President, Information Services at <a href="mailto:bmetzger@tha.com">bmetzger@tha.com</a> or 615-401-7445.



The Tennessee Hospital Association Health Information Network (THA HIN) was formed in 1999 by the THA to assist member hospitals in meeting the state mandated hospital discharge data reporting requirements.

THA HIN 5201 Virginia Way Brentwood, TN 37027 Toll Free 1-866-2THA-HIN